

# Returns and Exchanges



TRAVELWRAP

Once we have received your Travelwrap order, we will process your return within 14 days of receipt of the returned goods and will send you further email notification to confirm this. If you have any queries regarding your return, please email us, quoting your order reference number: [info@thetravelwrapcompany.com](mailto:info@thetravelwrapcompany.com)

## UK RETURNS

We offer free returns for UK customers that are returning standard price goods within 30 days of the purchase date. You will be offered an exchange (with complimentary shipping) or a refund. If you wish to return a discounted or sale item, a return postage charge of £5.95 will be deducted from the refunded amount.

In order to process an exchange or full refund, please follow these instructions:

1. Fill in the details in the Return/Exchange section below
2. Include the item you want to return in its original condition and packaging with the security tag in place.
3. Post your travelwrap using the prepaid returns label provided. Please ensure you retain proof of postage, as we cannot accept liability for items lost in transit.

YOUR NAME:					
Product:	Qty	Reason Code	Exchange or refund? (Please circle)		Exchange to:
			E	R	
			E	R	
			E	R	

### REASON CODES:

1. Arrived too late
2. Colour doesn't suit me
3. Incorrect colour
4. Faulty/damaged (please provide details)
5. Quality
6. Colour does not match the website image
7. Other (please tell us what the issue was)

Additional notes:

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In order to process an exchange or full refund, on any unwanted or unworn travelwrap, you will need to request a prepaid returns label by emailing [info@thetravelwrapcompany.com](mailto:info@thetravelwrapcompany.com)