

Returns and Exchanges Form



TRAVELWRAP

YOUR NAME:					
Product:	Qty	Reason Code	Exchange or refund? (Please circle)		Exchange to:
			E	R	
			E	R	
			E	R	

- REASON CODES:**
1. Arrived too late
 2. Colour doesn't suit me
 3. Incorrect colour
 4. Faulty/damaged (please provide details)
 5. Quality
 6. Colour does not match the website image
 7. Other (please tell us what the issue was)

Additional notes:

How to return or exchange your Travelwrap.

1. Return or exchange any unwanted and unworn Travelwrap item within 30 days from the purchase date. Include the item you want to return in its original condition and packaging with security tag in place.
2. Fill in the details of the item on the returns/exchange form.
3. Post your return at the post office using the prepaid returns label provided. Please ensure you retain proof of postage, as we cannot accept liability for items lost in transit.
4. Once we have received your returned item we will process your refund or exchange within 14 days of receipt of the goods.

Please note, if you wish to return a discounted or sale item, a return posted charge of £5.25 will be deducted from the refunded amount.

If you need any further help or advice, please call us on: **+44 (0) 1425 613731** or Email: info@thetravelwrapcompany.com

Business Reply
Licence Number
RUEB-BLAL-YAJC



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